



## Codero Price Match Policy

**General:** Subject to the conditions set forth below, Codero will match the prices offered by our competitors' services on identical products and services.

**Who Is Eligible?** All Codero customers are eligible.

**Will Codero Match Prices On All of Its Products and Services?** No. Codero will only match prices for dedicated web hosting and managed services. Codero will not match prices for cPanel, Parallels products, business mail, eVault, Microsoft products, or Red Hat.

**Do Product Specifications of Have To Be Identical?** Yes. We will only match prices on identical products and services.

**What Documentation Is Required?** You must provide Codero with a copy of a dated price and specification quote that is no more than (30) days old or a live link to a web site advertising the price and specifications to be matched.

**Are Any Competitors Excluded?** Yes. Only prices offered by competitors that have been providing dedicated web hosting or managed hosting services for at least three (3) years and that currently provide 24/7/365 toll-free support can be matched.

**When Will The Price Match Begin and How Long Will It Last?** The price match will begin when you initiate a new service with Codero. The price match will last as long as you continue that service with Codero.

**Is There A Maximum Price Reduction or Dollar Savings?** Yes. The maximum price reduction is thirty percent (30%) off of Codero's price.

**Are There Any Other Restrictions?** Yes: We cannot match the following types of prices and offers: free, special, one-time, limited-time, limited quantity, educational, student, close-out, liquidation, clearance, financed or financing, bonus, minimum, mail order, rebates, coupons, restricted or otherwise limited offers, or offers resulting from misprints or advertising errors. Only prices quoted in U.S. dollars can be matched. Codero shall be the final arbitrator as to whether a product or good qualifies for price matching.

**Questions:** If you have any questions or concerns about this Price Match Policy, please contact us at [pricematch@codero.com](mailto:pricematch@codero.com).

**Updates:** We may periodically update this Price Match Policy at any time without prior notice to you. This Price Match Policy was updated on or about March 25, 2011.